The privacy and security of personal information is very important to us. This privacy statement provides information about data protection in the context of insolvency cases in which FTI insolvency practitioners have been appointed as administrator, liquidator or other office holder (collectively “office holder”).

Where you have provided data to the company or entity that is the subject of the insolvency matter, you should generally rely on the data privacy policies of that company to understand how your information is used or processed by that company. Most personal data involved in your relationship with such a company will fall into this category.

There are instances, however, where we, in our role as office holder, are directly responsible for your personal data as ‘data controllers’. This applies where we collect, use and store your personal data in connection with discharging our legal responsibilities as office holders (for example, in relation to records of appointments which we are required to maintain), as distinct from personal data processed in the ordinary course of operating the company we have been appointed to administer. Information about how and why we collect and use such data, our legal basis for collecting and using it, how we protect it, your rights with respect to your personal data, potential cross-border data transfers, and how to make a complaint are contained in FTI Consulting’s Privacy Policy.

We would note that in the context of an insolvency matter, we may collect or obtain such data because you give it to us, because other people give that data to us (for example, your employer or adviser, or third party service providers that we use to help operate our business) or because it is publicly available. We will use your personal data to carry out activities that form part of the operation of our business related to the administration of the insolvency matter (for example, client due diligence, invoicing) and our legal responsibilities as office holders under relevant laws (for example, record keeping, notices of appointments). This may include using your personal data in the course of correspondence relating to such activities. Such correspondence may be with you, our affiliates, our service providers or competent authorities. We may also use your personal data to conduct due diligence checks relating to the relevant activities.

In connection with our legitimate use of your personal data in our role as office holder, we may disclose details about you to: the office holders and members of our firm who are working on the matter; our affiliates; third parties that provide services to us and/or our affiliates, such as our lawyers; competent authorities (including courts and supervisory or other authorities); your employer and/or their advisers; your advisers; credit reference agencies or other organisations that help us make credit decisions and reduce the incidence of fraud; and other third parties that reasonably require access to personal data relating to you in connection with our work.

We may also collect or obtain personal data from you to improve your experience when you use our website and ensure that it is functioning effectively. This may involve the use cookies which may collect personal data. Additional information on how we use cookies and other tracking technologies and how you can control these can be found in our Cookie Policy.